

WTCA's Truss Technician Training Update

Dear Kirk:





I want to thank WTCA and extend my appreciation to you and your staff for putting together what I feel is a very key tool for our industry, the Truss Technician Training and Certification. As an owner, it is always a challenge to justify sending truss technicians out of the office, as well as the expense, on unknown training. Let me tell you what it has done for A-1 Roof Trusses, Inc. and its personnel.

1. Both members of my staff thoroughly enjoyed the experience and felt it was the "single most" beneficial action A-1 Roof could have done for them.
2. It has bolstered their confidence, knowing they are truly at a professional level, versus being a "Cutting Bill Wiz."
3. This program opened their quest for more knowledge and enlightened their thirst for quality.
4. The program has now set a level for all of our technicians, who now want to be certified and tested.
5. We finally have a standard where, as a company, we can measure and compare technicians and their ability. This will enable A-1 to identify our weak points and improve them, while still supporting our strengths. This places A-1 Roof Trusses, Inc. that much further ahead of our competitors.

Our entire staff feels this minimum investment will pay great dividends, long into the future. A sincere, "thank you" to all your excellent staff and, of course, to you and Suzi for a magnificent job, well done.

John Herring, President
A-1 Roof Trusses, Inc.
West Palm Beach, Fla.

Dear Jim:

I enjoyed participating in the Level II Truss Technician Training program last week.

I learned a lot from the experience, as I'm sure everyone else did. The class was perfect in content and intensity. Everyone participating, from the engineers to the attendees with just one year of experience, received something from the class.

Congratulations, Jim, on doing an outstanding job. I'm sure that the next levels will be even more interesting and challenging.

Steve Kennedy

Dear Kirk:

I have been reading, with interest, about some of the changes and initiatives that the WTCA is undertaking. The association is to be applauded for taking the bull by the horns and getting things done. One project, in particular, has caught my interest. The Truss Technician Training Program is the greatest gift the association can give its membership! Qualified take-off personnel are the hardest to find in the engineered wood industry. Congratulations to all the people that put the program together. Keep up the good work.

Sincerely,
Phillip W. Barkey, President
LRC Products, Inc.

Number of Certification Exams Scored by WTCA: 345
Number of Level 1 Certified by Exam: 170
Number of TTT Level 1 Class Participants: 130
Number of Level 1 Certified: 88
Total Industry Level 1 Certified: 258
Number of TTT Level 2 Class Participants: 55
Total Number of TTT Level 2 Certified: 43
Total Industry Level 2 Certified: 69
Total Companies Sending Students: 74

TRUSS TECHNICIAN TRAINING COURSE SCHEDULE CHRONOLOGICALLY

July 15 - 18

Level II
Boca Raton, Fla.

August 5 - 8

Level I
Providence, R.I.

November 4 - 7

Level II
Nashville, Tenn.

November 11 - 14

Level I
Boca Raton, Fla.

November 18 - 21

Level I

Washington, D.C. Area

TRUSS TECHNICIAN TRAINING FOR SALES PEOPLE:

WTCA has created a one-day condensed TTT program for sales people. Please call us for more information regarding this program and setting one up in your region. A question that is repeatedly asked of us is, "Can WTCA's TTT program develop a new hire into a good Truss Technician?" The answer is a solid "absolutely and effectively." Call us and find out how other members are creatively using this program to hire new truss technician staff.